

Maegan Wilson

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cctplus.xyz

Summary

- Technical service representative with over 5 years of experience
- Passionate about software development and working with new technology
- Eager to share concepts and knowledge with others

Skills

Development

- Swift
- BitRise
- Git
- React
- Vue
- JavaScript
- CSS
- HTML

Computing

- Microsoft Office
- G Suite
- SAP

Marketing

- Ecamm Live
- Final Cut Pro
- Affinity Designer
- Photoshop

Experience

Product Support Specialist, Electronic Theatre Controls; Austin, Tx – 2015-Present

- Provide technical support to users that are in high stress situations
- Implement a knowledge management system used internally and externally
- Define, create, and manage training material for Hog 4 consoles
- Create guides for users to maximize their usage of the Hog 4 consoles
- Train users in person and virtually on how to use Hog 4 consoles
- Develop a web apps using React

Research & Development Intern, High End System; Austin, Tx – 2009–2017

- Create feature ideas for Hog 4 OS
- Recreate and log software issues for Hog 4 OS and Axon Media Servers

External Projects

Developer, iHog OSC Remote for Hog 4 – 2019-Present

- Paid up front app for Hog 4 consoles
- Written in Swift and SwiftUI
- Utilized Swift Package Manager and In-App purchases to unlock features

Developer, Universe Converter for ArtNet – 2018-Present

- Free iOS App for ArtNet number conversion
- Written in Swift and SwiftUI

Education

The University of Texas; Austin, Tx – BA Theatre & Dance, 2016

- Emphasis in projection and lighting technology
- Designed lighting and programmed projected media for various plays, dances, and musicals
- Worked with multiple departments to coordinate schedules
- Studied abroad in Costa Rica specializing in Arduino's and Raspberry Pi's